

Open Door Ministries Privacy Policy

Effective July 1, 2025

The following policy is related to the operational aspects of Open Door Ministries of High Point Inc. with the following “locations” being included.

400 N. Centennial St. High Point, NC 27262

1022 True Lane, High Point, NC 27260

Specific Offices designated for HTRC use at 1220 N. Main St. High Point, NC 27262

www.opendoorministrieshp.org

www.odm-hp.org

www.nchtrc.org

Information We Collect

We may collect the following information from individuals who engage with our organization:

- Personal Information: Name, email address, phone number, and mailing address and/or images.
- Program-Related Information: Information necessary to access services such as shelter, food assistance, housing, or emergency support.
- Donation and Volunteer Information: Contact details, donation history, and communication preferences.
- Automatically Collected Data: IP address, browser type, pages visited, and similar website usage data collected via cookies.

How We Use Your Information

We use your information to:

- Provide access to our programs and services.
- Communicate regarding program eligibility, scheduling, or updates.
- Process and acknowledge donations.
- Share updates about our work, events, and fundraising opportunities (if opted in).
- Fulfill legal, grant, and reporting requirements.

How We Share Your Information

We do not sell your personal information.

We may share only your name, email address, and phone number with trusted third parties who assist with program implementation or donor engagement. No other identifying or sensitive information is shared without your explicit written consent.

Data Security and Storage

Your data is stored and secured using both:

- In-house systems, with limited access by authorized personnel.

- Cloud-based software platforms, selected for their security and compliance standards.
We use reasonable physical, administrative, and technical safeguards to protect your data from unauthorized access or disclosure.

Your Rights and Choices

You have the right to:

- Access the personal data we have about you.
- Request corrections to inaccurate data.
- Request complete deletion of your data by submitting a written request to the Executive Director or Director of Development.

Deletion requests can be submitted in writing to:

Email: ross@odm-hp.org or ihuffman@odm-hp.org

Or by mail to:

Open Door Ministries of High Point, Inc.
400 N. Centennial St.
High Point, NC 27260

Minor's Information

We do not knowingly collect information from children under the age of 16 without consent. Children's data is only collected under the following conditions:

- Provided by a parent or legal guardian for program eligibility or service participation.
- Collected through our housing program under the HMIS Privacy Policy in accordance with applicable laws and program requirements.

Cookies and Website Tracking

Our website may use cookies and similar technologies to improve functionality and analyze usage. You may disable cookies in your browser settings, though this may impact website performance.

External Links

Our website may contain links to third-party websites. We are not responsible for their privacy practices or content.

Policy Updates

We may occasionally update this Privacy Policy. Revisions will be posted on the page with a new "Effective Date". Continued use of our services after changes implies your acceptance of the updated terms.

Contact for Privacy Concerns

Open Door Ministries of High Point, Inc.
400 N. Centennial Street, High Point NC, 27262 / PO Box 1528
(336) 885-0191 / Fax (336) 885-7440 / www.opendoorministrieshp.org



If you have any questions or concerns regarding this policy or how your data is used, please contact Executive Director Ryan Ross at rross@odm-hp.org

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Food. Housing. Healing. Hope.